



Security Reporting Services

Service Checks

In this day and age of dependency on information systems, reassurance that your system is secure, stable and un-tampered with, is critical for ongoing auditability and peace of mind.

The Security Reporting Services are designed to provide a signed off written report covering short term (recurrent checks) risks and the longer term (annual checks) complete validation that systems are not compromised at a user level or at an operating system (functional) level.

Recurrent checks for operating system level security

Recurrent checks covers the general concepts of:

- "Is my system ok?"
- "Has anyone changed anything that we didn't expect?"
- "Are the people logging into the operating system the people we have authorised?"

Service Goals

- Identify if any user is doing things they should be doing
- Identify if someone is spoofing (pretending to be) another user
- Identify the system has been modified unexpectedly
- Auditable data is maintained
- Archive of reports is maintained
- Reports produced and distributed by the end of the following month

Deliverable to Customer

The service being provided is a signed off report per contracted site summarising:

- Per user - number of concurrent logins
- Per user - number of failed attempts to logon
- Per user - location of terminal (IP)
- Per user - understanding of changes to core files
- Per user - access to accounts
- Per user - active processes
- Per system - system errors

Annual in-depth check to ensure that the system in place (operating system, users, security settings etc) match that which is expected to be on site

The annual check is focussed on validating that all aspects of the system are as expected and that the configuration continues to be fit for purpose in relation to configuration, implementation and maintenance of the operating system.

Service Goals

- Auditable data is maintained
- Archive of reports is maintained
- Complete review of expected baseline (system configuration) against actual live system configuration
- Reports produced and distributed within 30 days of the annual review date

Deliverable to Customer

- The service being provided is a signed off annual report per contracted site summarising:
- Per system review of each baseline
- Statement of continuing fit for purpose for each baseline

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